



St Mary's Guildhall Group Admission Rates 2025-2026 Valid from 1st April 2025 to 31st March 2026

To qualify for the group rate there must be at least 10 paying people in the group.

A single group ticket will be issued so all members of the group must stay together during their visit. Definitions Child – Between 4-17 years [children under 4 are free of charge] Senior – 60+ years [this rate only applies to group bookings].

Free of Charge - Tour leader, Carer, Teacher [1 teacher required for every 10 students].

See below for our terms and conditions of booking and payment arrangements.

Please ensure you read these carefully before making a booking.

Terms and Conditions.

The Terms and Conditions laid out below are applicable to all advance group bookings for St Mary's Guildhall Coventry. This includes but is not limited to self-guided entry, guided tours and ticketed events.

Please note: Once your visit is booked and confirmed to you by email, it is fully subject to these terms and conditions.

Bookings

1. There are a limited number of tickets available in pre-designated time slots for each site/visit date. If your chosen timeslot is booked up, you will be offered the next available slot.
2. All bookings for visits must be booked, confirmed and paid for in advance of the visit date.
3. Bookings must be made by email in the first instance and followed by a phone call if necessary. We will confirm the booking/s by email. This will also serve as the invoice for the visit.

4. Bookings can be made up to a year in advance of the visit but must be reconfirmed and all details of the booking finalised no later than 7 days (one week) before the visit date, if your visit includes food and beverage items confirmation is please required at least 14 days in advance.

5. If any changes or cancellations need to be made to your booking, you must notify us by email before the 7 day deadline or 14 day deadline if your booking includes food and beverage items. If you inform us of any reduction in numbers or cancellations after this date you will not be refunded any payment that has been made as the allocation for the visit has already been confirmed.

6. Please note: the cost of the visit will be based on final confirmed numbers.

Payment:

1. Payment must be made by the due date via bank transfer to the account details on your invoice.

2. We reserve the right to charge interest in accordance with The Late Payment of Commercial Debts (interest) Act 1998 and therefore any payments received after the specified payment date are subject to these additional interest fees.

3. In the unlikely event that your payment is late, you will be contacted by our finance team and no further bookings will be made for you, your school or organisation until any outstanding invoices are settled and paid.

4. We retain the right to cancel, or refuse entry, if payment is not made on time.

6. If this does happen, any other costs incurred around your visit are at your own risk.

7. We regret that no refunds can be given for cancellations or changes to bookings made by the booker less than 7 days in advance of your visit. This includes non-arrivals on the day of the visit itself.

8. St Mary's Guildhall also retains the right to adjust prices during this period should circumstances dictate.

Last Updated: 06/01/2025